

## Turkey Announces Further Details About Online Portal for Taxpayers

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Turkey's Revenue Administration recently published rules for the "[Interactive Tax Office](#)" ("**Online System**"), which allows taxpayers to now conduct a range of tasks and transactions via an online platform, rather than at a physical tax office. Electronic transactions via the Online System will have the same legal effect as paper-based transactions, conducted at physical offices.

General Communiqué 492 on Tax Procedure Law ("**Communiqué**") was published in Official Gazette number 30346 on 28 February 2018.

The Communiqué outlines issues such as:

- Obtaining passwords.
- Requesting and monitoring documents.
- Carrying out taxpayer proceedings via the Online System.

The Online System will allow taxpayers to access information about:

- ID and contact details.
- Tax obligations.
- Motor vehicle details.
- Tax debts.
- Notices and statements provided via the Online System, as well as accruals relating to these statements.
- Tax deposit accounts.
- Electronic inspections.
- Attachments levied against bank accounts and vehicles.
- Documents notified through the electronic notification system.
- Tax demands and penalties.
- Answers to questions sent via the Online System.

Taxpayers will be able to undertake the following transactions and proceedings via the Online System:

- Tax payment.
- Apply to join the electronic notification system.
- Request reductions in tax loss and irregularity penalties
- Obtain a tax obligation status document.
- Obtain a tax debt status document.
- Request special notice of tax status.

- Post notifications about starting a business.
- Post notifications about address changes.
- Post notifications about the number of workplaces.
- Request suspension of public receivables.
- Request changes to the taxation type and period.
- Post notifications about tax statements.
- Submit general petitions regarding transactions and proceedings, besides those mentioned above.
- Other transactions and proceedings approved by the Revenue Administration.

Please see this [link](#) for the full text of the Communiqué (only available in Turkish).

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